

Bostech

Core Return Policy

Bulletin: 55002023



Core Returns



Core returns are 100% the responsibility of the customer.

Bostech does give an option to purchase a return label during the time of product purchase to ease the process. Core return labels purchased are emailed to the customer per the email address provided.

Core Return Procedure:

- All core returns must have an RMA (Return Authorization) number clearly written on the package, obtained through Bostech Customer Service
- Clearly identify your return as "Core"
- Make sure all fluids are drained from the returned item.
- Make sure to properly package and seal the return package
 - cores lost in shipping due to improper packaging will not be credited. (Boxes not taped securely)
- Cores damaged in shipping due to improper packaging will be subject to deductions or denied core credit.
- Cores must be returned within 90 days to receive credit. Cores returned after the 90 days from purchase period will be credited at the discretion of the manufacturer.
- Core credits are NOT guaranteed.

Non-accepted Cores:

- Cores must be rebuildable for credit, the following are un-acceptable cores:
 - Burnt
 - Water Damaged
 - Missing parts
 - Disassembled
 - Broken
 - Damaged connectors

Return Location:

Bostech Auto
300 West Broad St
Hemingway, SC 29554

Note: Make sure to secure package and write RMA number on package for quicker processing

BOSTECH

300 W. Broad Street, Hemingway, SC 29554
Phone: | Toll Free: 800-868-0057 | Fax: 843-558-5111

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